Trust Accounting Best Practices & Account Disbursement Tools



The Heart of Hospitality

Trust Accounting

Trust accounting is a type of accounting that focuses on managing and tracking funds held in a trust for someone else. It follows rules and regulations to make sure everything is legal, clear, and protects the client's interests.



Trust Accounting vs. Operational Accounting

Trust Accounting and Operational Accounting serve different purposes:

- **Trust Accounting** involves managing and tracking funds held in a trust on behalf of someone else. This type of accounting ensures that the money is handled according to legal requirements, protecting the interests of the person or group the funds are being held for.
- **Operational Accounting** focuses on managing the financial activities of a business or organization. This includes tracking income, expenses, and overall financial performance to help the business run smoothly and make decisions.

In short:

- **Trust Accounting**: Deals with funds held for others (e.g., in a trust).
- **Operational Accounting**: Deals with the financial operations of a business or organization.



Trust Accounting Best Practices

1. Separate Trust Funds

• Separate Trust and Operating Accounts: Trust funds should be kept in a separate account from the business or operating accounts of the trustee. This prevents mixing the funds and ensures that trust funds are used solely for their intended purpose.

2. Follow Legal Requirements

• **Understand Jurisdictional Regulations**: Different jurisdictions may have specific rules governing the handling of trust funds, such as required minimum balances, reporting periods, and interest allocations. Always ensure compliance with applicable laws and regulations.

3. Monthly Bank Reconciliation

• **Regular Account Reconciliation**: Perform monthly reconciliations of the trust account to ensure the balances match the accounting records.



Trust Accounting Best Practices

4. Ensure Transparency

• **Provide Regular Statements**: Provide owners with regular statements ensuring transparency and trustworthiness.

5. Proper Disbursement Procedures

• Track's account disbursement system ensures that all amounts paid from the trust account are fully traceable through the system - from transacting on a folio to being paid out on a check to the management company or other stakeholder. This tool can be used to pay the (potentially thousands of) transactions due to the manager or sales tax authority and provide required reporting on paid transactions.



Trust Accounting Best Practices

To begin configuration of the account disbursement system, first ensure there are Vendors setup for each stakeholder you intend to pay via the account disbursement system.

Common stakeholder types are:

1. Property Management Company (PMC)

This will be the stakeholder set for commission income, travel insurance commission income, and all fee incomes earned by the property management company. It is NOT necessary to create a stakeholder for every revenue type.

2. Travel Insurance Provider (Red Sky, Rental Guardian, CSA, etc.)

This will be the stakeholder set on the Payable to Travel Insurance Provider general ledger account. This account holds the portion of travel insurance payable to the provider.

3. Taxing Authority (ies) (Department of Revenues, Counties, etc.)

This will the stakeholder paid for individual taxes. There could be several or only a single entity depending on the size and area of business.

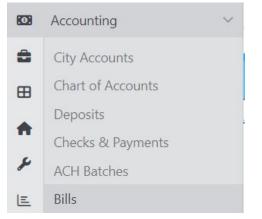
4. Third Party Vendors (Bike rental, vacation gear agencies, or other partners)

This will the stakeholder paid for amounts accrued in certain general ledger accounts that belongs not to the property management company, but to a third party agency.



Creating an Account Disbursement

Navigate to Account Disbursement by selecting Accounting > Bills



In the top right corner, click the down arrow next to '+ Bills' then select **'Account Disbursement**', and the 'Account Disbursement' page will





Bills

Creating an Account Disbursement

Account Dis	bur	rsemen	-							← Back to Bills	
Transaction Date			Terms			Invoice Number		Due Date	⊞		
2025-01-22			Net 30					уууу-т	yyyy-mm-dd		
Memo											
Filters											
Stakeholder		Period End Date		Period Start Date		Date Mode		Locations	Require Agreeme	nt	
Select Stakeholder	*	2025-01-21	⊞	yyyy-mm-dd	⊞	Transaction Date	~	Select Locations	▼		
Accounts											
				Please select a stal	keholder	to do account disb	ursemer	nt.			



How to Run Account Disbursement Reports

lls								+ Bill	▼ 🖋 Pay Multiple	
ls										
ow 100	✓ rows					Open 🗸	All	~		
↓ <u>₹</u> Id	Invoice 🕼	↓↑ Date	↓↑	↓↑ Type	Deferred	Memo	Due Date ↓↑	↓↑ Amount	U1 Balance	
4829		Jan 16, 2025	ABC Plumbing	maintenance	No	Replaced Kitchen Faucet	Jan <mark>16</mark> , 2025	\$35 <mark>0</mark> .00	\$350.00 Actions	
4810		Jan 15, 2025	ABC Plumbing	general	No		Jan <mark>1</mark> 5, 2025	\$500.00	View / Edit	
4639		Nov 30, 2024	Florida Dept of Revenue	general	No			\$2,207.94	Delete	
4567		Sep 1, 2024	ABC Plumbing	general	No		Sep 1, 2024	\$350.00	Void	
4234		Dec 10, 2024	Cleaning Co.	housekeeping	No		Dec 10, 2024	\$150.00	Copy Bill	

- 1. From the 'Bills' page (Accounting > Bills), Locate the bill by entering the ID number or vendor name into the search box.
- 2. After locating the bill, click the "Actions" button, then click "View/Edit".
- 3. In the top right corner, click "Export".
- 4. There are three options to create an account disbursement report, select the desired option:
 - Detail General
 - Detail Tax
 - Tax by Unit

*Inclusive of voids



Tax Reports

8

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E Reports

Reports

Front Desk

All Cancellations

Booking Summary

Channel Bookings

Credit Cards on File

Daily Overview

Expired Holds

Folio Notes

Guest Sales

Payment Analysis

Special Requests

Folio Item Status

Group Arrivals Report

Guest Folios with Balance

Guests Report (In-House)

Payment Analysis Summary

PointCentral Unit Code Mismatch

Check-Ins

Checkouts

Cancelled by Expired Hold

Blocked Units

PMS Reports Pulse Reports CRM Repor

Guest

Agreement Status E-Sign Documents Failed Auto Payment Fee Details Fees Group Production By Month Guarantee Policy Guest Portal Login Status Location Occupancy Long Term Revenue Analysis Long Term Revenue Analysis Summary Monthly Groups Pickup Occupancy - Date Range **Opt-in Folio Guests** Reservation - No Payment Made **Reservation Analysis** Reservation Analysis - Guest Persona Reservation Analysis Summary Reservation Analysis Summary - By Unit Reservation Discounts and Promos Reservation Fees By Unit Reservation History Reservation Payments Due **Reservation Payments Past Due** Reservation Refund Reservations By Status Reservations Made Recently

Accounting

Advanced Payments Annual Tax Forms Cancellations with Balance Check & ACH Register Company Tax Info Credit Card Payment Analysis Credit Card Transactions **Deposits Report** Folio Detail Export **Folio Exceptions** General Ledger Guest/Advance Ledger by Reservation Guest/Advance Ledger by Unit **Owner Payment Method Owner Revenue Detail** Owner Revenue by Account **Payment Distribution Payment Methods Revenue Projection** Revenue by Account - Detail Revenue by Account - Summary Revenue by Unit Transaction Detail Trial Balance Unit Management Revenue Unit Management Revenue By Transaction Unrealized Folio Revenue Export (Formerly Folio Aud

Trust Accounting

Account Balance Accounts Payable Balance Sheet City Account Balance Master Folio Ledger Payable Clearing Property Ledger Property Trial Balance Summary Security Deposit Ledger Subsidiary Ledger Subsidiary Ledger Supplemental Deposit Worksheets Trust Account Journal Un-deposited Funds

Consumer Taxes

Channel Remitted Revenue by Unit - Detail Channel Remitted Revenue by Unit - Rent and Extras Combined Tax by Unit - Detail Exempt Revenue by Unit - Detail Exempt Revenue by Unit - Rent and Extras Sales Tax Exempt Stays Tax Summary By District Tax by Unit - Detail Tax by Unit - Nent and Extras Taxes By Type

NEXT

https://accountingdemo.trackhs.com/reports/

Tax Reports

These reports group all tax transactions by unit, and are the preferred reports for tax filing.

For gross taxable income and total tax collected, utilize these reports:

- Tax by Unit Rent and Extras
- Tax by Unit Detail (Shows folios/reservation detail of Rent and Extras report)

For exempt revenue amounts, utilize these reports:

- Exempt Revenue by Unit Rent and Extras
- Exempt Revenue by Unit Detail (Shows folios/reservation detail of Rent and Extras report)

For revenue amounts where tax was collected/remitted by the channel, utilize these reports:

- Channel Remitted Revenue by Unit Rent and Extras
- Channel Remitted Revenue by Unit Detail (Shows folios/reservation detail of Rent and Extras report)

The above reports were designed to be used in tandem together. To calculate the total taxable revenue, you would take the revenue of Tax by Unit - Rent and Extras and subtract the revenue on the Exempt and Channel Remitted Revenue by Unit - Rent and Extras reports.

Total Revenue - Exempt Revenue - Channel Remitted Revenue = Taxable Revenue

These reports provide tax details on the folio/reservation level in an alternative view from Detail reports above:

- Taxes By Type
- Sales Tax Exempt Stays



Questions?



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