# The Heart of Hospitality

# Effortless Financial Management

A Demo of Track's New Bulk Charge Feature



The **Heart** of Hospitality



# Post Charges in Bulk

Charges can be posted to the folio, the owner profile, or work order

The Bulk Charge Import Tool is designed to facilitate the bulk uploading of various types of charges, which can save time for teams that need to manually enter charges exported from other applications or variable charges into TrackPMS.

Here are the five types of imports:

- Folio Guest Charges
- Folio Owner Charges
- Owner Charges on Profile
- Maintenance Work Order Owner Charges
- Housekeeping Work Order Owner Charges



Track Short Term Re	entals							+ Task		Frack PMS	i) ¢ ∈	mily Riechers
Reservation Made	Jan 29, 2025	All Transac	tions Breakdo	wn		C	Show Voids	Transfer Post Pay	ment	Post Char	rge Post Unlin	ked Refund
Reservation Type	Regular	# U1	Date 4	Folio#	Type	Manual ()	Descriptio	۱	Qty	Tax	Amount	
Agreement Status Guest Portal Status	Not Sent Not Invited	1051078	Jan 29, 2025 🎟	554816	payment	Ν	e-Check Pa #554816	yment on Folio		-	(\$583.82)	Actions 🔻
Rate Type Payment Method	Week	Showing 1 to	1 of 1 entries					Entr	ies 25	; v	Previous 1	Next
Tax Exempt Cancellation Master Folio Folio Rule Group	No Beachside Inn Set Master No Rule/Guest Pay Set Group	Owner 0	Charges							□ Show <sup>*</sup>	Voids Post Ow	ner Charge
		#	Date 🐙	Owner	De	scription			Qty	Тах	Amount	
Campaign	DestinFlorida.com	No data avai	lable in table									
Travel Agent Res Agent	None Todd Davis	Showing 0 to	0 of 0 entries						Entrie	es 25	✓ Previous	Next
Statement Comment	\$0.00											
William Khan	BSINN (100% )											
Additional Actions:	Accounting Tools											

# Folio Guest Charge

## Bulk post charges on a list of folios

- 1. Charges are posted to the guest folio, affecting the folio balance.
- 2. These charges appear in the 'Transaction' section of the folio/reservation.

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#### Examples:

NEXT

- Post over/short adjustments via download of 'Folios with a Balance' and adjust all reservations that needs penny rounding adjustments with one import.
- Post manual tax adjustments when policies change and cleanup is needed on some reservations caught between old and new policies.
- Post manual fee adjustments when there are issues with configuration of a new unit or after initial implementation.



Track Short Term Re	entals								+ Task	rack PMS	l \$	Emily Riechers
Reservation Made	Jan 29, 2025	All Tran	saction	ns Breakdo	wn		C	Show Voids Transfer	Post Payment	Post Charg	e Post Unli	nked Refund
Reservation Type	Regular	#		Date 🤳	Folio#	J↑ Type	Manual 🚯	Description	Qty	Tax	Amount	
Agreement Status	Not Sent	10510	78 Ja	an 29, 2025 💷	554816	payment	N	e-Check Payment on Fol	o		(\$583.82	Actions 🔻
Guest Portal Status	Not Invited							#554816				
Rate Type	Week	Showing	1 to 1 of 1	1 entries					Entries 25	~	Previous	1 Next
Payment Method	None											
Tax Exempt	No											
Cancellation	Beachside Inn											
Master Folio	Set Master											
Folio Rule	No Rule/Guest Pay										_	
Group	Set Group	Owne	r Cha	arges						Show V	oids Post Ov	vner Charge
POS Settings	Allow Charges - \$0.00	#	J1	Date 17	Owner	De	scription		Qty	Tax	Amount	
Campaign	DestinFlorida.com	No data	available	e in table								
Travel Agent	None	Showing	0 to 0 of	0 entries					Entrie	s 25 💊	/ Previou	s Next
Res Agent	Todd Davis											
Statement Comment												
Est. Commission	\$0.00											
William Khan	BSINN (100%)											
Additional Actions:	Accounting Tools											

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#### Examples:

• Post fees that are calculated post booking (like a percent of the total) that need to be charged to the owner because a reservation occurred

# Folio Owner Charge

## Bulk post charges to the owner folios

- 1. Charges are posted to the owner and displayed as related to the indicated folio, affecting the owner balance.
- 2. These charges appear in the 'Owner Charges' section of the folio.
- Shown in the Units' section, posted as the Accounting Item name. Comments can be added once posted via the statement tool to add more details.



#### Track Short Term Rentals • Track PMS • Enty Render Meghan Holt Edit • Back To Owner

ntries 2	5 ~					v Voids Post P	ayment	Post Charge	Write Check
# U1	Date 🗍	Туре	Source	Statement	Description	Qty	Tax	Amount	
1050945	Mar 6, 2025 🖩	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050944	Mar 6, 2025 🖩	charge	Folio		Mar 6, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050943	Mar 5, 2025 🎟	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050942	Mar 5, 2025 🎟	charge	Folio		Mar 5, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050941	Mar 4, 2025 🔳	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050940	Mar 4, 2025 🎟	charge	Folio		Mar 4, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050939	Mar 3, 2025 🔳	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050938	Mar 3, 2025 🎟	charge	Folio		Mar 3, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050937	Mar 2, 2025 🏼	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050936	Mar 2, 2025 🔳	charge	Folio		Mar 2, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050934	Mar 1, 2025 🔳	charge	Folio		Mar 1, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050935	Mar 1, 2025 🔳	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050933	Feb 28, 2025 🎟	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050932	Feb 28, 2025 🎟	charge	Folio		Feb 28, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050931	Feb 27, 2025 🎟	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	
1050930	Feb 27, 2025 🎟	charge	Folio		Feb 27, 2025 - Room charge for Windancer 402 on Folio #553212	1.00	\$10.24	\$85.36	
1050929	Feb 26, 2025 📾	charge	Folio		Property Management and/or Travel Agent Commission Charge.	1.00		(\$17.07)	

#### Examples:

- Post charges from company credit card bill directly to owner profile.
- Post utility bill charges to owner profiles.
- Annual STR license renewal fees
- Recurring charges that vary in amount

## **Owner Charge on Profile**

## Bulk post charges to the owner profile

- 1. Charges are posted to the owner and displayed in the transactions section of the statement, affecting the owner balance.
- 2. These charges appear in the 'Transactions' tab of the owner profile.
- 3. Shown in the Transactions section, posted as the Accounting Item name. Comments can be added once posted via the statement tool to add more details.



Track Shor	t Term Rentals									+ Task	Track PMS	1 🗢	Emily Riechers
Work	Order #	<i>‡</i> 35					Cancel	Assign	Vendor Completed	Work Com	leted	← Back	to Work Order
General	Tasks Photos	Vendor Bill	Owner Charges	Work	Logs								
Show 25	∽ rows										+ Charge		
ID 17	Date 11	Owner		Ĵĵ	Memo	Ļ↑	Bill		Sub Total	Ta	¢J↑	Total↓↑	
1051081	Jan 30, 2025	Doris Mcclain							\$100.00	\$0	.00	\$100.00	Edit Delete
Showing 1	to 1 of 1 entries											Previous	1 Next

#### Examples:

- Post labor charges across several work orders based on timesheets.
- Post supplies charges across several work order based on receipts or expense reports.

## MT Work Order Owner Charge

## Bulk post charges to the MT work order

- 1. Charges are posted to the owner and displayed as related to the indicated maintenance work order, affecting the owner balance.
- 2. These charges appear in the 'Owner Charges' tab of the maintenance work order.
- Shown in Work Orders section as a related Work Order charge with more detail in the 'Work Order Summary' of the Owner Statement.



Track Short Term Rentals				+ Task	rack PMS 🕽	Emily Riechers
Work Order #	#30		Cancel	Assign Start Wo	ork : ←	Back to Work Orde
General Tasks Photos	Owner Charges Work Logs					
Show 25 🗸 rows				+	Charge	
ID ↓≓ Date ↓↑	Owner	↑ Memo J↑	Sub Total	Tax↓↑	To	al↓↑
1051080 Jan 30, 2025	Scott Fields		\$100.00	\$0.00	\$10	0.00 Edit Delete
Showing 1 to 1 of 1 entries					Previ	us 1 Next

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#### Examples:

- Post labor charges across several work orders based on timesheets.
- Post supplies charges across several work order based on receipts or expense reports.

## HK Work Order Owner Charge

### Bulk post charges to the HK work order

- Charges are posted to the owner and displayed as related to the indicated housekeeping work order, affecting the owner balance.
- 2. These charges appear in the 'Owner Charges' tab of the maintenance work order.
- 3. Shown in Owner Charges section as the Accounting Item name.



# Let's try it together



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# What kinds of tasks do you feel this tool could be most useful for?

Presenting with animations, GIFs or speaker notes? Enable our Chrome extension

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## Find more info online

## TrackSuite Help Center

More information about the Post Charges in Bulk tool can be found in our help center.

Scan the QR code for a direct link!







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# How confident are you in using the bulk charge feature after this demo?

Presenting with animations, GIFs or speaker notes? Enable our Chrome extension



Do not edit