Analyzing and Interpreting Data, Reports, and Dashboards: A Deep Dive into Revenue Management **Austin Ford**

Today's Presenter



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Associate Director of
Revenue Management



Session Background & Expectations

- Practical strategies for making data-driven pricing decisions
- Insights on pricing reports, dashboards, and TrackRevenue to optimize rates and booking performance.
- Analyze booking trends, set competitive prices, and make informed decisions based on solid metrics
- Ensure your pricing approach is both strategic and effective for long-term profit growth.





What is a "revenue management strategy" anyway?

A revenue management strategy is really an art and science where *historical* and *forward looking* market data is used to predict swings in demand.

Responding to predicted swings in a manner that *maximizes* revenue is a revenue strategy.





4 Ps of an EFFECTIVE revenue strategy





The Revenue Management Cycle

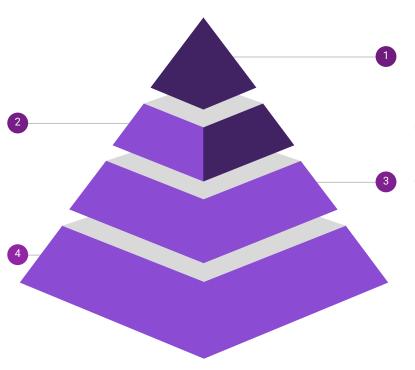
Optimize

★ What are my findings?

Monitor

★ Are my promotions working?
 Effectively raising rates, pace ok?
 ★ Stick to the strategy, revise the

strategy, repeat the cycle.



Forecast

Your performance outlook based on Benchmarking and Trends

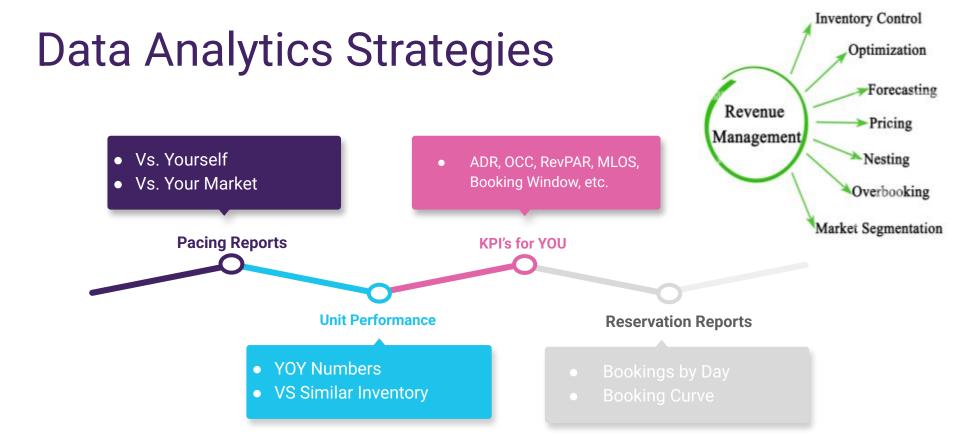
- What days am I ahead or behind the market?
- What am I doing VS what is my market doing? Rate shop.

Control

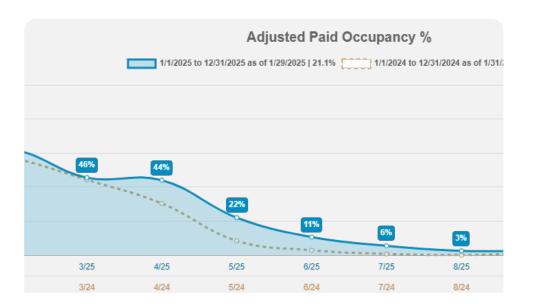
Pulling Lever: Price, Promotions, Marketing, and Channel Management

- ★ Generate Demand
 - ✓ VRBO and AirBnB
 - LOS or Cancellation Policies
 - Coupon Codes, Social Media, email blasts
- ★ Yield Demand
 - ✓ Increase/Decrease Rates
 - Orphan Nights
 - ✓ Outliers









What KPI's do you look at?



Yourself VS Market





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Unit Alias 🛚	Unit Revenue (Nightly)			Unit Revenue (Recognized)			Adjusted Paid Occupancy %			ADR		
	Value	Compare	Diff ↓	Value	Compare	Difference	Value	Compare	Difference	Value	Compare	
SCreek	\$7,980	\$501	1,493%	\$8,967	\$501	1,690%	9.9%	0.9%	988%	\$222	\$167	
<u>Bigsky</u>	\$10,074	\$1,569	542%	\$12,074	\$3,009	301%	11.8%	2.7%	331%	\$234	\$157	
HillHylton	\$3,229	\$555	482%	\$3,981	\$555	617%	4.2%	0.8%	393%	\$215	\$185	
Nuthousell	\$1,020	\$200	410%	\$2,047	\$1,400	46%	1.4%	0.6%	153%	\$204	\$100	
BilHideawa	\$3,508	\$710	394%	\$4,741	\$710	568%	4.8%	0.8%	489%	\$206	\$237	
RMtnRetrea	\$8,466	\$1,755	382%	\$10,151	\$1,755	478%	10.1%	2.8%	255%	\$249	\$176	
PGlenn	\$64,284	\$14,993	329%	\$65,670	\$19,886	230%	21.6%	7.4%	193%	\$814	\$555	
SMtnViews	\$8,672	\$2,466	252%	\$10,387	\$2,466	321%	7.9%	2.7%	187%	\$321	\$247	
Grandvista	\$9,406	\$2,744	243%	\$11,522	\$3,567	223%	14.2%	4.6%	207%	\$181	\$161	
ChFire	\$9,345	\$2,856	227%	\$9,773	\$3,069	218%	15.2%	4.1%	270%	\$170	\$190	

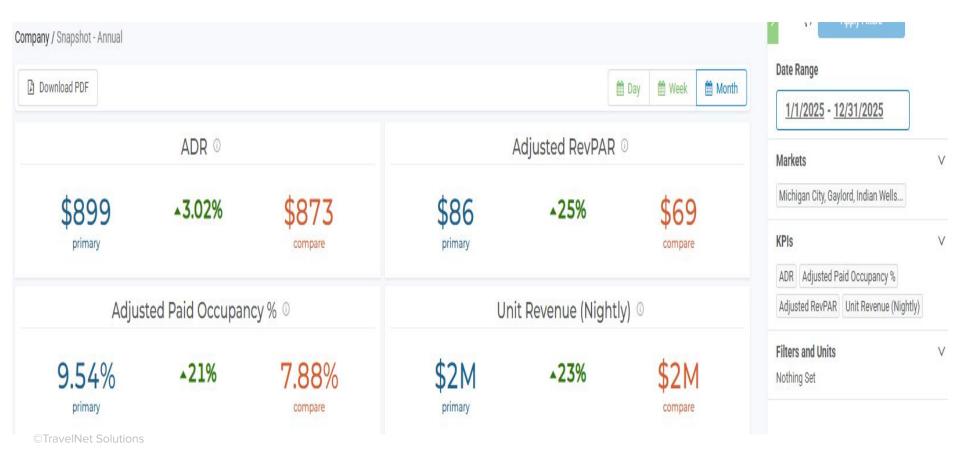
Customized Reports

<u>1 BR</u>	<u>January</u>	February	<u>March</u>	<u>April</u>	May	<u>June</u>	July	<u>August</u>	September	<u>October</u>	<u>November</u>	<u>December</u>	<u>TOTAL</u>
2025	\$51,893	\$38,800	\$28,762	\$18,105	\$15,664	\$7,026	\$10,720	\$9,090	\$2,383	\$4,079	\$2,775	\$1,278	\$190,575
2024	\$31,423	\$29,216	\$20,914	\$17,930	\$10,406	\$6,898	\$1,961	\$4,176	\$10,435	\$9,855	\$200	\$0	\$143,414
Difference	\$20,470	\$9,584	\$7,848	\$175	\$5,258	\$128	\$8,759	\$4,914	-\$8,052	-\$5,776	\$2,575	\$1,278	\$47,161
%	65.14%	32.80%	37.53%	0.98%	50.53%	1.86%	446.66%	117.67%	-77.16%	-58.61%	1287.50%	#DIV/0!	32.88%
<u>2 BR</u>	January	February	<u>March</u>	<u>April</u>	May	<u>June</u>	<u>July</u>	August	September	<u>October</u>	November	<u>December</u>	<u>TOTAL</u>
2025	\$80,677	\$42,487	\$48,216	\$26,816	\$22,525	\$19,581	\$11,332	\$4,057	\$5,452	\$3,634	\$0	\$0	\$264,777
2024	\$68,175	\$41,349	\$36,921	\$26,535	\$14,429	\$17,906	\$8,451	\$3,686	\$2,645	\$8,978	\$9,661	\$2,010	\$240,746
Difference	\$12,502	\$1,138	\$11,295	\$281	\$8,096	\$1,675	\$2,881	\$371	\$2,807	-\$5,344	-\$9,661	-\$2,010	\$24,031
%	18.34%	2.75%	30.59%	1.06%	56.11%	9.35%	34.09%	10.07%	106.12%	-59.52%	-100.00%	-100.00%	9.98%
3 BR	January	February	<u>March</u>	<u>April</u>	<u>May</u>	<u>June</u>	<u>July</u>	August	September	<u>October</u>	November	December	TOTAL
2025	\$78,975	\$41,759	\$52,960	\$33,688	\$28,897	\$41,093	\$21,078	\$13,615	\$7,662	\$9,388	\$0	\$2,679	\$331,794
2024	\$77,645	\$41,714	\$52,677	\$29,554	\$13,472	\$35,196	\$20,100	\$7,301	\$2,182	\$6,152	\$0	\$5,400	\$291,393
Difference	\$1,330	\$45	\$283	\$4,134	\$15,425	\$5,897	\$978	\$6,314	\$5,480	\$3,236	\$0	-\$2,721	\$40,401
%	1.71%	0.11%	0.54%	13.99%	114.50%	16.75%	4.87%	86.48%	251.15%	52.60%	#D(V/0)	-50.39%	13.86%
												_	
<u>4 BR</u>	January	February	<u>March</u>	<u>April</u>	May	<u>June</u>	<u>July</u>	August	September	October	November	<u>December</u>	TOTAL
2025	\$54,683	\$20,956	\$37,483	\$18,828	\$7,844	\$45,277	\$21,829	\$12,075	\$7,431	\$3,518	\$6,011	\$0	\$235,935
2024	\$49,827	\$20,733	\$32,348	\$12,084	\$13,626	\$51,529	\$21,446	\$6,250	\$2,012	\$2,969	\$12,011	\$4,869	\$229,704
Difference	\$4,856	\$223	\$5,135	\$6,744	-\$5,782	-\$6,252	\$383	\$5,825	\$5,419	\$549	-\$6,000	-\$4,869	\$6,231
%	9.75%	1.08%	15.87%	55.81%	-42.43%	-12.13%	1.79%	93.20%	269.33%	18.49%	-49.95%	-100.00%	2.71%
<u>5 BR</u>	January	February	<u>March</u>	<u>April</u>	May	<u>June</u>	July	August	September	<u>October</u>	November	<u>December</u>	TOTAL
2025	\$79,469	\$44,876	\$105,718	\$58,559	\$29,479	\$131,781	\$91,349	\$49,716	\$12,213	\$22,055	\$15,318	\$11,121	\$651,654
2024	\$67,648	\$43,182	\$61,584	\$28,210	\$20,764	\$113,697	\$54,187	\$19,668	\$0	\$6,240	\$15,020	\$0	\$430,200
Difference	\$11,821	\$1,694	\$44,134	\$30,349	\$8,715	\$18,084	\$37,162	\$30,048	\$12,213	\$15,815	\$298	\$11,121	\$221,454
%	17.47%	3.92%	71.66%	107.58%	41.97%	15.91%	68.58%	152.78%	#DIV/0!	253.45%	1.98%	#DIV/01	51.48%



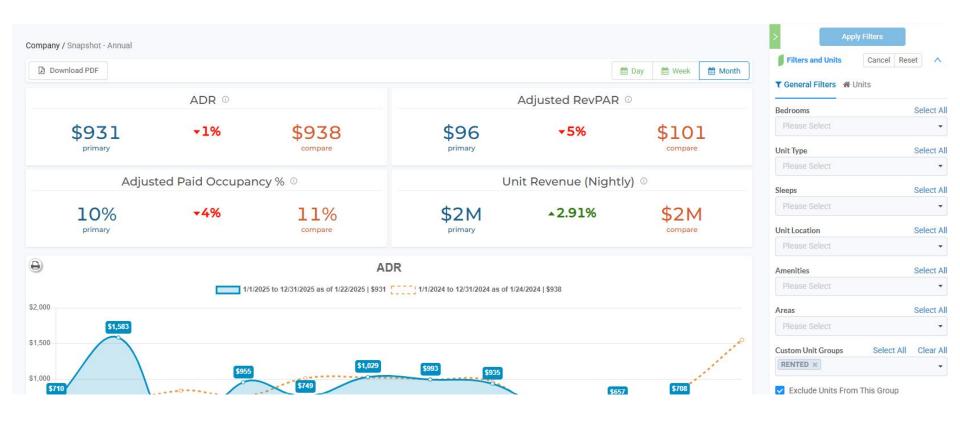


Rented KPI's



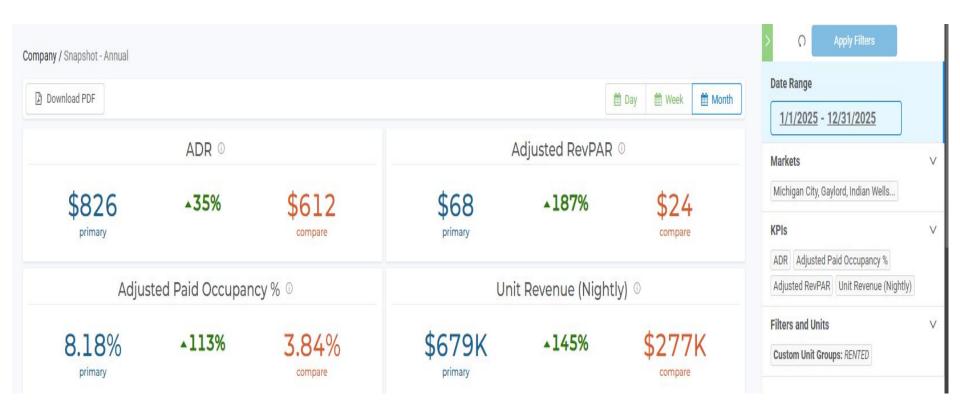


Rented KPI's



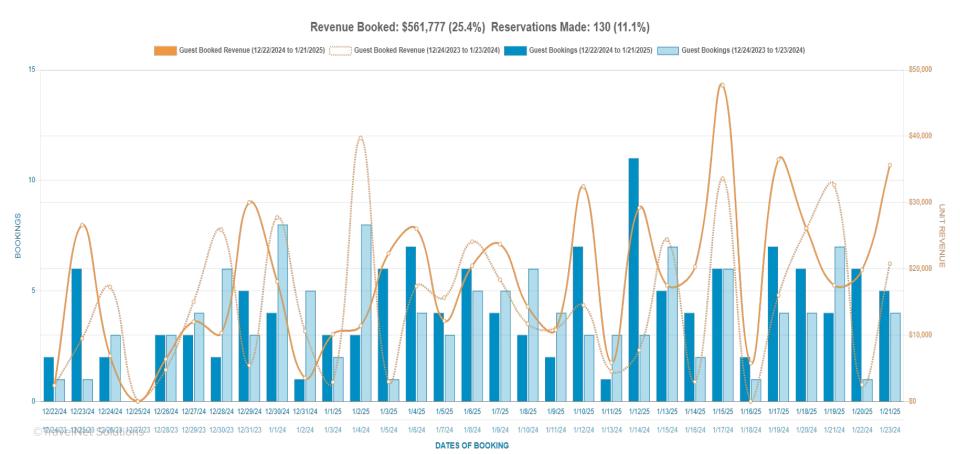


Rented KPI's



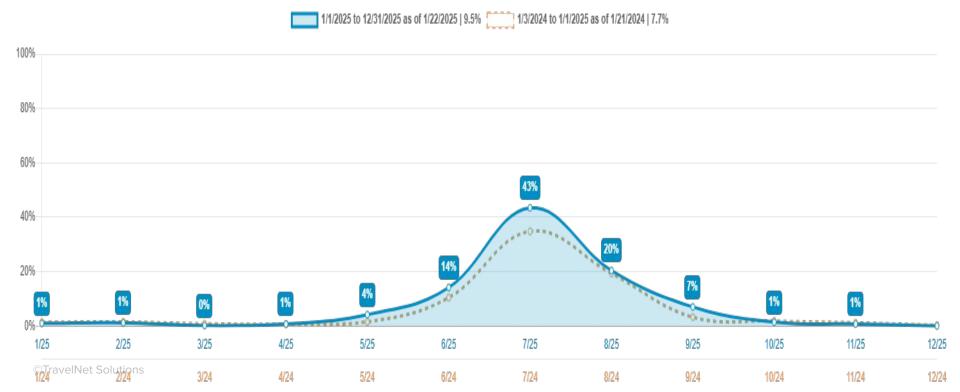


Revenue Booked since last meeting



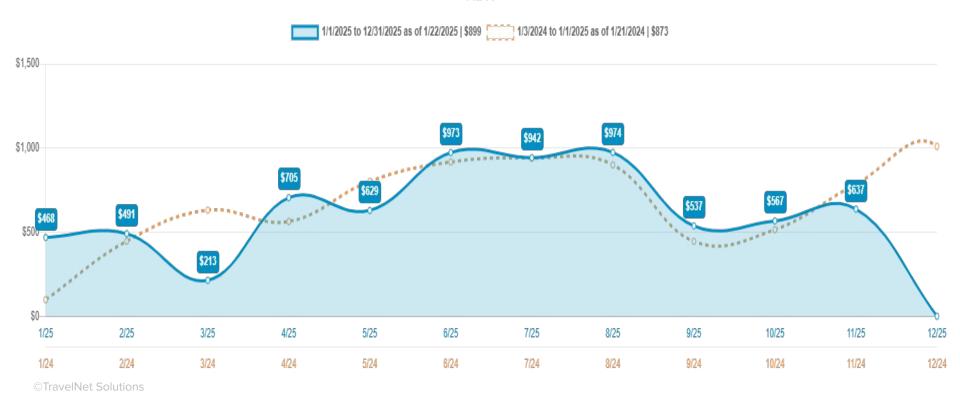


Adjusted Paid Occupancy %



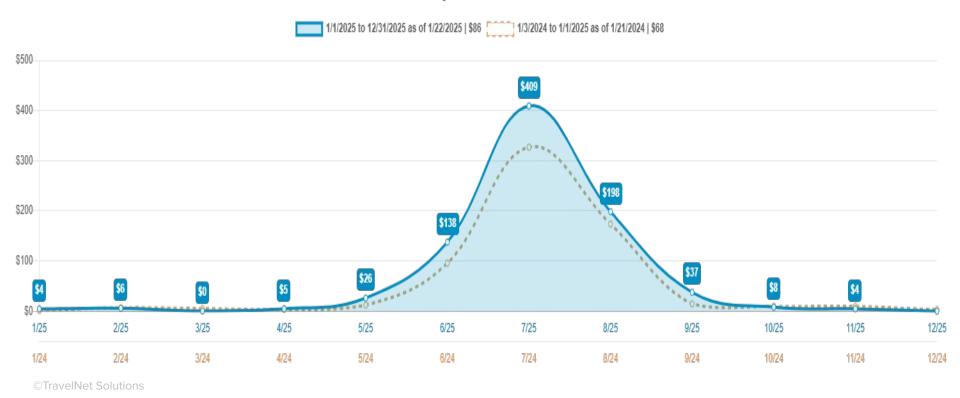




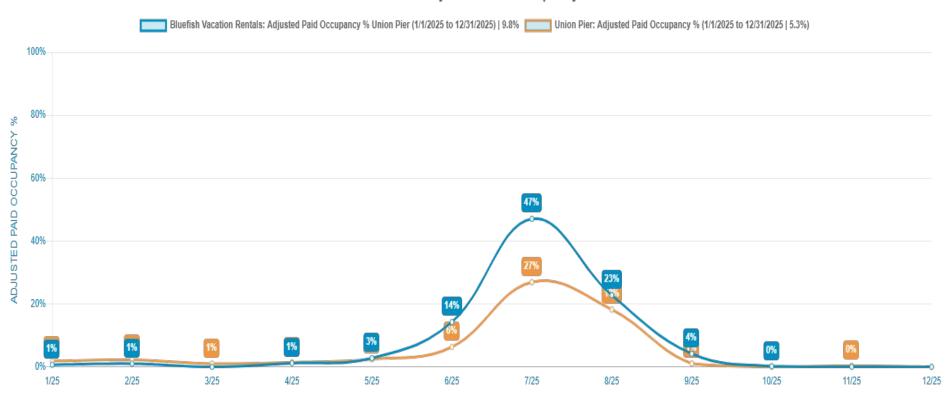




Adjusted RevPAR



Union Pier Adjusted Paid Occupancy %



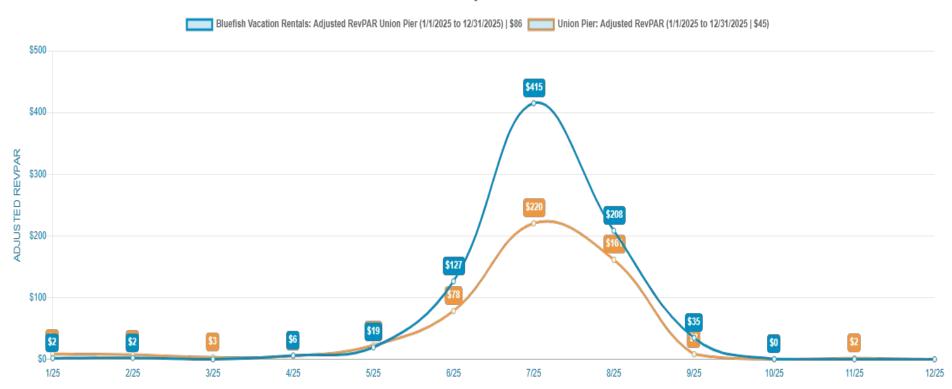
ADR Details for 2025





RevPar Details for 2025

Union Pier Adjusted RevPAR





The Heart of Hospitality