5 Track Features to Impress Your Boss

NEXT 2025

The **Heart** of Hospitality

Discover five powerful Track features that enhance efficiency, guest communications, and improve overall performance. This session focuses on TrackPulse agents booking reservations, guest communication automation, and reporting tools that showcase your productivity, leaving a positive impression on leadership.

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Conversion Reporting

Call Conversions

← Back To Reports

Report Parameters

Start Date*	End Date *	Direction *	Queues	Teams	Brand
01/01/2025	01/23/2025	Both	All	Select Teams	Select Item

Run Report | Export as Excel | Report Help

Jan 1, 2025 - Jan 23, 2025

	Calls			Rate			Revenue				
Agent	**Dispositioned**	**Res|Lead**	**Conversion**	**Res|Lead**	**Conversion**	**Gross Conversion**	**Total Converted**	**Directional Converted**	**Rev / Answered**	**Rev / Res|Lead**	**Rev / Converted**
Track	2	1	1	50.00%	100.00%	50.00%	$3,575.20	$3,575.20	$1,787.60	$3,575.20	$3,575.20
Totals:	**2**	**1**	**1**	**50.00%**	**100.00%**	**50.00%**	**$3,575.20**	**$3,575.20**	**$1,787.60**	**$3,575.20**	**$3,575.20**

Showing 1 to 1 of 1 entries

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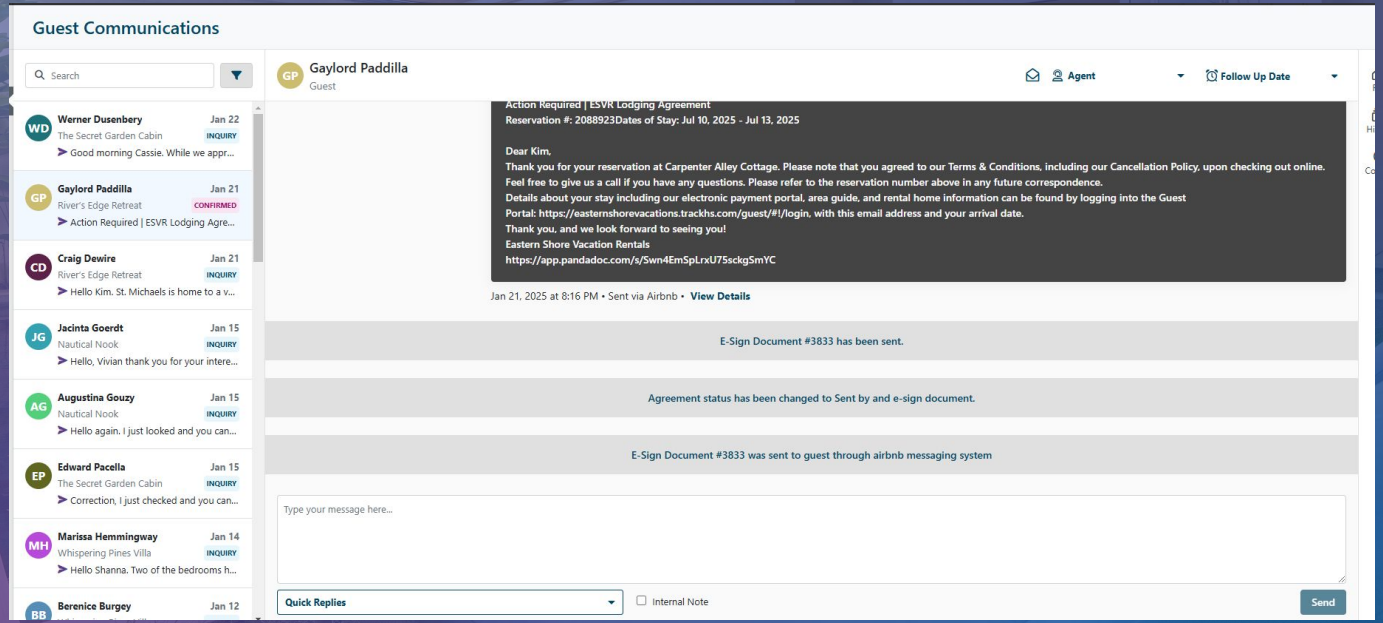
Guest Communications

Maximize effortless communication with automations to guests.



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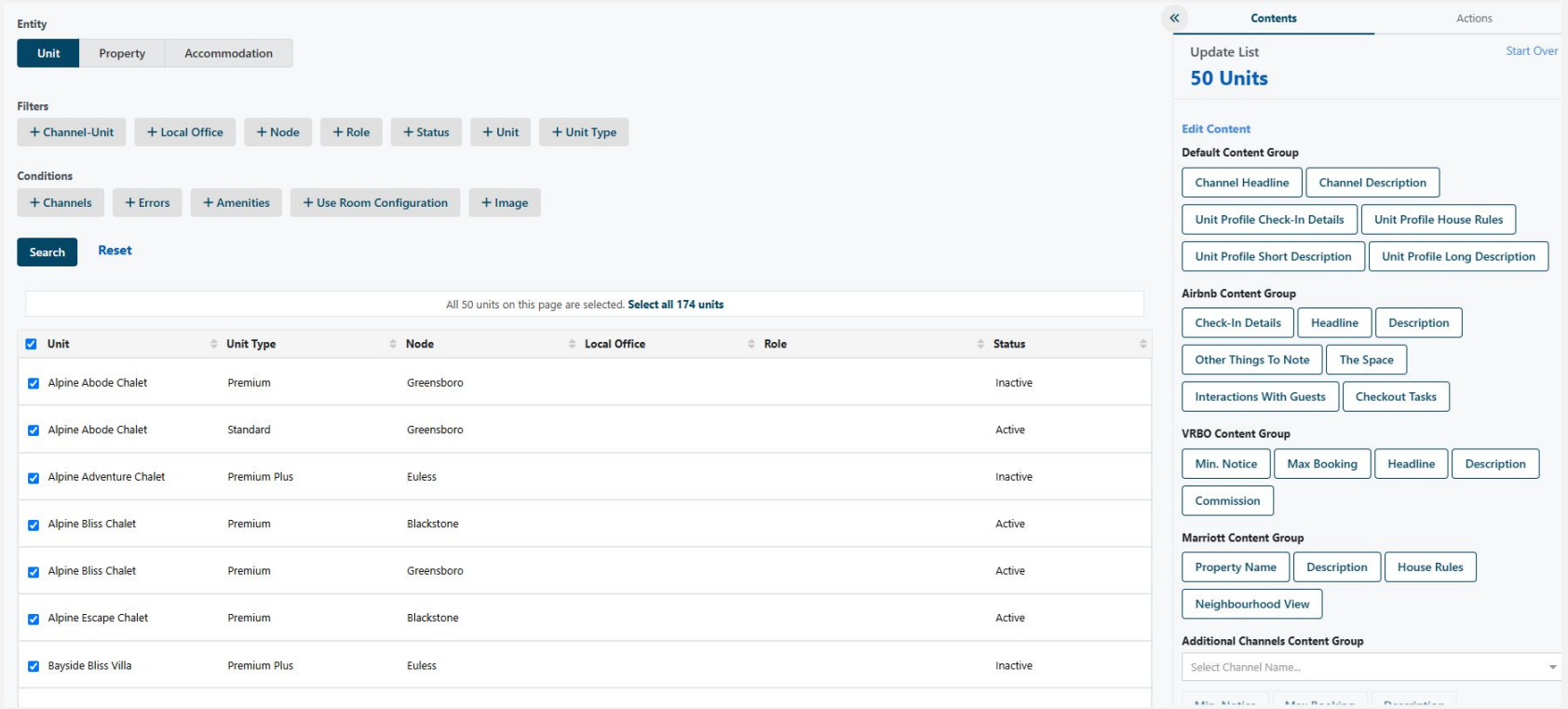
Maximize your time with Bulk Operations



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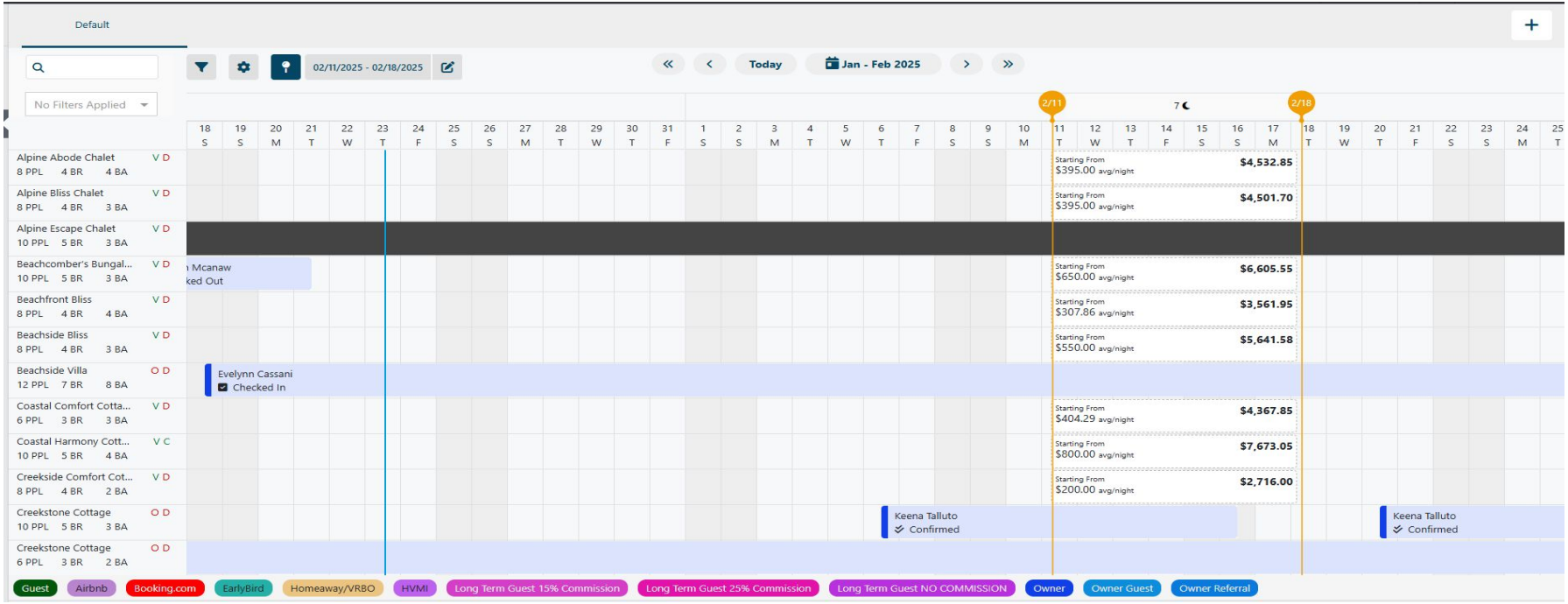
Quotes and Lead Syncing Management

Using quotes and following up with Leads - leads to better conversions.



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The Heart of Hospitality